



Your Hub for Industrial Supply

115 Earl Thompson Rd, Unit 1B, Ayr, ON N0B1E0 | 647-GO-4-HUBB (464-4822)

info@industrihub.ca | www.industrihub.ca

IndustriHUB Terms & Conditions

Welcome to IndustriHUB

By accessing or purchasing from our website, you agree to comply with the following Terms & Conditions. Please read this information carefully before using our site or placing an order.

1. General Use of the Website

By visiting our website, you confirm that:

- You are at least 18 years old or using the site under adult supervision
- You will use the website only for lawful purposes
- You will not attempt to disrupt or misuse any part of the site

We reserve the right to update, modify, or discontinue any part of the website at any time without notice.

2. Account Registration

To make purchases, you may be required to create an account. You agree to:

- Provide accurate and complete information
- Keep your login details secure
- Take responsibility for all activity under your account

We may disable or terminate accounts that violate these terms.

3. Product Information & Availability

We make every effort to provide accurate product descriptions, images, and specifications. However:

- Errors, inaccuracies, or omissions may occur
- Product availability may change at any time
- Prices can be updated without prior notice

If a product is unavailable after purchase, we will notify you and provide alternatives or a refund.

4. Pricing & Payment

All prices displayed are in CAD (or your local currency if specified).

You agree to:

- Pay the full amount at checkout
- Provide valid payment information



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- Cover any applicable taxes or shipping fees
- Payments are securely processed through third-party gateways.

5. Orders & Order Acceptance

Placing an order does not guarantee acceptance.

We may cancel or refuse orders due to:

- Incorrect pricing information
- Product unavailability
- Suspicion of fraud or misuse
- Violations of these Terms

If your order is canceled, you will be notified and refunded if applicable.

6. Shipping & Delivery

Delivery times shown at checkout are estimates.

We are not responsible for:

- Delays caused by couriers
- Incorrect shipping information provided by the customer
- Weather or transportation disruptions

Risk of loss transfers to the customer once the order is handed to the courier.

7. Returns, Refunds & Exchanges

Our return policy explains what products can be returned and under what conditions. Generally:

- Items must be unused, in original packaging
- Custom or special-order products may be non-refundable
- Customers are responsible for return shipping unless stated otherwise

Please review our full Refund & Return Policy for details.

8. Intellectual Property Rights

All content on this website—including text, images, logos, graphics, and product data is the property of IndustriHUB or our partners.

You may not copy, reproduce, distribute, or modify any content without written permission.

9. Third-Party Services

We may use third-party tools such as:

- Payment processors
- Logistics partners
- Catalog and inventory systems (e.g., SCN Industrial integration)
- Marketing and analytics tools

Each third-party provider has its own Terms & Conditions.



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10. Business Purchasers

If you are purchasing products on behalf of a business or trade, you confirm that you have authority to enter into these Terms on behalf of your business. You acknowledge that the protections available to consumers may not apply to you, and you agree that you are purchasing products for commercial use and not for personal, family, or household use.

11. Warranty and Limitation of Liability

Except where prohibited by law, all products are supplied “as-is” and we disclaim all warranties, express or implied, including but not limited to merchantability, fitness for a particular purpose, and non-infringement.

To the maximum extent permitted by law, IndustriHUB and its partners are not liable for indirect, incidental, special, consequential, or punitive damages, including loss of profits, business interruption, or loss of data.

Our total liability will not exceed the purchase price paid for the item involved.

12. Governing Law and Jurisdiction

These Terms are governed by the laws of the Province of Ontario and the federal laws of Canada.

You agree to submit to the exclusive jurisdiction of the courts of Ontario for any dispute related to these Terms.

13. Contact Information

If you have any questions about these Terms & Conditions, please contact us:

IndustriHUB – Customer Support

info@industrihub.ca

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